

# Park & Drive by Arvato Financial Solutions

One partner for parking and payments.

One complete solution for charging, billing and collection.

Now that traditional parking systems have reached the end of the road in Norway, you need a payments partner that can keep up with the new parking rules and regulations.

Outsourcing your charging, billing and collection to Arvato Financial Solutions paves the way for more efficient car park management, reducing your costs and risks while delivering a better all-round customer experience.

# Why your customers will be happy to get an invoice from us

# Monthly invoicing

Nobody wants to sort through a pile of invoices at the end of the month. By billing your customers monthly instead of after ever visit we save you time and money, and help keep them happy with a single, clearly specified electronic invoice containing everything they need to know.

### Personalised communication

Everybody reads their invoice, giving you a window to talk to your customers and keep them informed of important news and updates. And you can use the data we provide you with to deliver a better all-round visitor experience and advertise promotions and special offers.

### Range of payment options

Give your customers the freedom to choose when and how they want to pay. If you sign up for our pay-after-delivery solution AfterPay, they only have to register once, no matter which carpark they use, and they can spread out their payments.

## **Dedicated customer support**

Our parking team is standing by to deal with complaints or any other parking- or payment-related queries on your behalf.

### Want to know more?

www.arvato.com/park-and-drive

### Who we are

Part of Arvato Bertelsmann, Arvato Financial Solutions is Europe's third-largest integrated financial services provider. With cutting-edge solutions covering everything from risk assessment, payments and invoicing to debt collection and management, we make every transaction more convenient for you and your customers.



FINANCIAL SOLUTIONS