


**PRODUCT SHEET**

Payment solutions and financial services | Invoice administration and purchase



**Billing solution with a motor vehicle lookup**

You stay in control while we do the work.

### Changes in the market offer new opportunities

Parking as we know it is on its way out. With its departure comes the need for a partner in payment solutions who is up-to-date on all new regulations and parking technology.

ANPR (Automatic Number Plate Recognition) is a parking technology that reads the number plate as the vehicle enters and exits a car park, thus identifying the car owner and recording exactly how long the car has been parked for.

ANPR is the fastest growing technology in parking today. In addition to being a tool for access control, ANPR technology provides opportunities for new payment methods, better customer data, and new marketing channels.






### Our solution

With Arvato Financial Solutions you get billing solutions for parking, with motor vehicle lookups that are clear, easy to use, and provide workload relief, so that you can concentrate on what you are best at – operating your parking facilities efficiently and profitably.

We handle everything from motor vehicle lookups, recording of payments, customer service, and complaint processing to payment follow-up and collection. In other words: You stay in control while we do the work.

By opting for Arvato, you also get access to a team of dedicated customer consultants who specialise in payment within the parking industry. They are ready to receive all types of enquiries regarding payment on your behalf.

### Benefits for your business

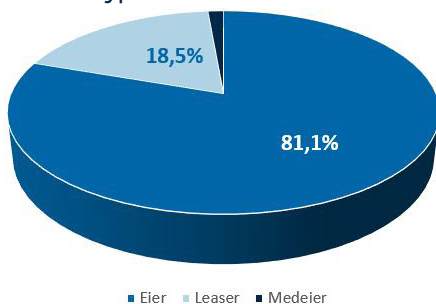
-  Reduced credit risk with favourable financing solutions
-  We simplify the process and handle motor vehicle lookup
-  Digitisation of the customer journey
-  Focus on end customer
-  International presence



## Integrations that bring data and insights back to you

We understand that most people in the industry want an invoicing partner who, aided by insight and reporting, can facilitate an improved customer journey. Our solution allows message-based integrations, which open the door for value-adding services in the form of communication and reporting in near real time. Examples include information about various customer activities, payments, and outstanding claims. We also have plug-and-play insight solutions for reporting through Power BI.

Number of invoices based on owner type



Example 1: Displays an example of reporting the number of invoices based on owner type by lookup in the Motor Vehicle Register.

Age-distributed balance per car park

Parkerings-anlegg	Dager	1-30	31-60	61-90	91-120	121-150	151-180	181-210	211-240	> 240	Total
Alnabru senter P1		3000	1200		72		674			249	5195
Sortland Skibsgården		600									600
Havnegata Stord		30600	19200	7232	6000	3000	214	234	100	6900	73480
Kjeller lufthavn		1500	2000	1000	140	0	0	0	100	700	5440
Solli gateparkerings		100320	23000	15000	8000	2130	2314	1000	1000	13990	166754

Example 2: Displays monthly age-distributed balance per car park, from one month to over one year.

## Focus on the end customer

You can easily give your customers the option to choose how and when they wish to pay. With our AfterPay solution, customers only need to register once. They can then park whenever and wherever they want, and even manage their invoices and payments on our customer portal.

Offering a monthly invoice for parking fees means you can save your customers both time and money. Our monthly billing solution is an easy-to-read electronic invoice where customers receive the specifics of everything they need to know about recorded visits and payment.



## Uniform solutions for the Nordic region

Arvato Financial Solutions is a global company with a broad footprint in the Nordic region. We have offices in Norway, Sweden, Denmark, and Finland, and offer uniform solutions across national borders. Our Nordic companies have extensive experience with administrative financial services, and local customer service and support.

The landscape of Nordic parking companies that have their own ANPR or have secured one through a partnership is varied, with a large selection of suppliers in the various countries. Our uniform solutions can be integrated with all systems, regardless of country or company size.

Need more information? Contact us today.

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