

PRODUCT SHEET

Payment solutions and financial services | Invoice administration

arvato

BERTELSMANN

Financial Solutions

Billing solution for electric car charging

Subscription invoice with a full overview of consumption and charging time



Typical challenges

With the ever-increasing number of electric cars on the roads, housing associations, commercial buildings, and multi-storey car parks are under pressure to provide charging stations.

Companies providing this type of charging solution are usually small and have limited resources. For them, internal administration and payment operations may prove resource-intensive. We also understand that several players have been facing high costs and challenges with card payments being rejected. Faced with such a situation, it is only natural to look into alternative payment solutions.

Our solution

Arvato Financial Solutions offers an invoicing solution for electricity and administration fees developed specifically for electric car charging and allowing seamless, direct integration with suppliers of charging stations. In practice, this means leaving all administration connected with invoice payment to us. The end user will receive a monthly invoice with a full overview of their consumption.

The result

- A single partner handling the entire invoicing process, from signing the agreement to debt collection.
- A solution tailored to your specific needs.
- The end user receives a single monthly invoice with a full overview of consumption, charging time, and costs – as well as flexible payment terms.

Benefits



Less administration and simpler processes



Efficient and flexible integration



Innovative solution providing a digital customer journey



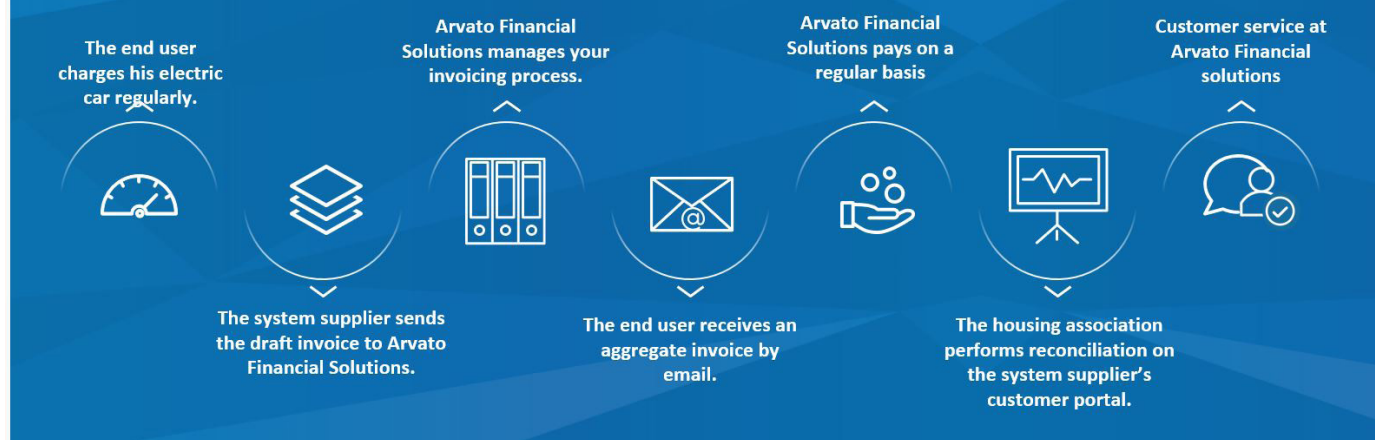
Focus on the end customer



International presence



Invoicing process



Integrations that bring data and insights back to the system vendor

We understand that most system suppliers in the electric car charging industry want an invoicing partner who, with the help of insight and reporting, can facilitate an improved customer journey. Our solution allows message-based integrations, which open the door for value-adding services in the form of communication and reporting in near real time. Examples include information about various customer activities, payments, and outstanding claims.

30 active housing associations and commercial properties

As of today, we provide subscription services to almost 30 housing associations and commercial properties. The supplier of the electric car charging station enters into an agreement with a housing association in need of a billing solution, and the housing association sets up agreements with the residents. We take responsibility for billing the end user, based on the monthly draft invoice that we receive from your partner.

We can also offer solutions for companies that need a total invoicing supplier. With the e-commerce solution AfterPay, we have more customers on app-based solutions within the mobility sector. One such company is Ruter, which is Norway's largest public transport company.

Uniform solutions for the Nordic region

Arvato Financial Solutions is a global company with a broad footprint in the Nordic region. We have offices in Norway, Sweden, Denmark, and Finland, and we offer uniform cross-border solutions. Our Nordic companies have extensive experience in administrative financial services, as well as in local customer service and support.

The landscape of Nordic companies offering charging stations for electric cars is varied, with a wide range of suppliers in the various countries. Our uniform solutions can be integrated with all systems, regardless of country and company size.

Need more information? Contact us today.

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